

Your Michigan WIC Bridge Card!

The Michigan WIC Bridge Card is a safe and easy way to buy your WIC foods.

If you need to change your 4-digit PIN to use your card:

- Call Customer Service at 1-888-678-8914 (voice), 1-800-649-3777 (TTY) to select your new PIN.
- Select a Personal Identification Number (PIN) that is easy to remember and memorize your PIN.

Look for the word **WIC** printed on the front of your card. This card is for your WIC food benefits **ONLY**. This card cannot be used for Food Stamp or Cash transactions.

IMPORTANT INFORMATION

Keep this information for future reference

Bridge Card Customer Service

 **1-888-678-8914**

Call 24 hours-a-day, seven days-a-week if:

- Your card is lost or stolen. Always call the minute you find out your card is gone.
- Your card is damaged or will not work.
- Someone is using your card without your approval.
- You need to know your WIC food balance and do not have your clinic shopping list, your last store receipt, or cannot go to www.ebt.acs-inc.com.
- You forgot your PIN or would like to change your PIN.
- You have questions or need help with your card.

www.ebt.acs-inc.com

PROTECT YOUR CARD SO IT WILL WORK!

- Sign and print your name in ink on the back of your card.
- **DO NOT** bend or fold your card.
- **DO NOT** scratch or write on the black stripe on the back of your card.
- **DO NOT** wash your card or get your card wet.
- **DO NOT** leave your card near magnets, TVs, VCRs, stereos, or microwaves.
- **DO NOT** leave your card in the sun or other hot places like the dashboard of your car.
- **DO NOT** place your card back to back with another card with a magnetic stripe.
- **DO NOT** sell, trade, or give away your PIN, or Michigan WIC Bridge card.

How to use your card at the store:

1. Use your WIC shopping list when shopping with your Michigan WIC Bridge Card.
2. With your WIC food card and your current WIC shopping list, go through the store and select the WIC food items you need.
3. When you are done shopping, look for checkout lanes designated with the Michigan WIC Bridge Card sign.
4. At the checkout lane, separate your WIC eligible food items from your other groceries.
5. Tell the cashier that you are using your Michigan WIC Bridge Card.
6. You or the cashier will swipe your card through the point of sale (POS) machine.
7. Enter your 4-digit PIN.
8. Give the cashier any manufacturer or store cents-off coupons.
9. The cashier scans each item to confirm that it is an approved WIC eligible food item and that the food item can be purchased that day.
10. The cashier enters the amounts of the cents-off coupons and totals all of the WIC food items.
11. The cashier gives you a WIC EBT receipt. Make sure you have your card and receipt when you leave the store.

Remember, WIC food items and infant formula cannot be returned or exchanged for cash or other products.

In accordance with federal law and U.S. Department of Agriculture policy, this institution is prohibited from discrimination on the basis of race, color, national origin, sex, age or disability.

To file a complaint, write USDA, Director, Office of Civil Rights, Room 326-W, Whitten Building, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410 or call 202-720-5964 voice and TDD. USDA is an equal opportunity employer.