


The ***DIRECTION CARD*** Using your Card at the Store

To use your Direction Card at the grocery store follow these steps:

- ❶ Know your balance before you go grocery shopping. Check your last receipt for the balance or call Customer Service at 1-866-386-3071. The amount remaining on your card is all you can spend.
- ❷ Most grocery stores in Ohio accept the Direction Card.
 - Look for the Direction Card logo where you shop.
 - If shopping outside of Ohio, look for the Quest logo.
 - If you are not sure if the store accepts the Direction Card, ask the clerk before you begin shopping.
- ❸ Shop for your groceries and take them to the check out lane.
- ❹ Hand your Direction Card to the clerk or swipe your card through the machine.
- ❺ Check to make sure the total amount entered is correct.
- ❻ Enter your secret 4-digit PIN on the PIN pad.
- ❼ The machine prints a receipt showing your beginning balance, the amount you spent and the amount you still have available. Take the receipt with you.
- ❽ Always keep your receipt. The next time you go shopping you can check your receipt for your available balance.

DIRECTION CARD Customer Service

 866-386-3071